Ashur Ashurov – Production Support Engineer

Education:	**CUNY Brooklyn College**	**01/2011**

Bachelor of Computer and Information Science

Coursework
- Unix Shell Scripting
- Video game design
- Databases in SQL
- Algorithms
- Application Development and Implementation in Java

Key Skills: Unix, Bash, Perl, Python, Geneos ITRS, ULLINK, Java, NewRelic, StoneBranch, Charles River, Fidessa, FLEXTrade, FIX, MSSQL, Sybase, Oracle, OBI, PL/SQL, MS Office, Linux RedHat EL, MS Windows Server, Mac OS, UNIX/Linux Ubuntu/Fedora.

Languages: Russian – fluent oral and written

Qualifications: **A+ Certificate**
ITIL
Computer Technical Institute of America, 5/2012

Profile: Experienced professional with great verbal and written communication skills. Experienced in supporting traders in a high-pressure environment. Ashur possesses knowledge of Capital Markets Trading Application Support, and is eager to apply new technologies to projects. Experienced with automation on different platforms in various scripting languages. In pass time enjoys working on Linux automation projects.

Experience:	**AQR Capital Management – Greenwich, CT**	**11/2022 – Present**

Production Support Engineer
- Trading Application Support for multiple asset classes.
- Leading migration projects aimed at improving job scheduling and stability.
- EMS/OMS support – issue diagnosis, FIX connectivity troubleshooting.
- Monitoring and analysis of critical services in New Relic.
- Close collaboration with development on implementing enhancements.
- Incident management in SNOW.

Wells Fargo Securities – New York, NY   **01/2015 – 11/2022**

Equities Trading Support Analyst
- Equities Trading and Risk Application support and training for business users.
- Leading multiple projects aimed at improving environment supportability.
- Support of trade life cycle on Fidessa, FLEX Trade and Proprietary OMS's.
- Development of platform alerting and monitoring tools using ITRS Geneos.
- Close collaboration with development on implementing enhancements.
- Providing rollouts and maintenance for trading applications and OMS.
- Incident, change management and problem resolution using a ticketing system.
- Automation of platform tasks in Cron, Autosys scripting in Bash, Perl, Python.
- Report generation for traders using OBI, Sybase and MSSQL servers.

NYSE Euronext – New York, NY   **12/2012 – 01/2015**
Application Support Analyst
- Provided support for clients while maintaining a vast array of applications for a wide network of security exchanges.
- Troubleshooting network connection issues using shell script.
- Monitoring multiple exchange environments using a variety of home developed tools.
- Development of automation scripts in bash.
- Development of automated job scheduling using Tidal Enterprise Scheduler.
- Closely working with a team to resolve issues and improve services provided.
- Using a ticketing system for all requests, incidents and changes company wide.

FDM Group – New York, NY   **07/2012 – 12/2012**
Trainee
- *Java Project* **Trading Platform** – An application in Java which employed most Object-Oriented principles. The application is divided into a console and a web terminal which allows users to view and manipulate trading data according to permissions they have. Console application allows user creation and deletion, as well as modification of user permissions.
- *Unix Project* **Safe-rm** – Developed an application in bash shell script which mimics the rm command in Unix. Application performed removal or files and folders in Unix and restoration of files and folders back to original directories.
- *SQL Project* **Complex Queries** which manipulated large amounts of trading data. Involved inner, outer and full joins on several tables simultaneously, as well as manipulation of data using Aggregate Functions

AT&T – Brooklyn, NY   **12/2008 – 07/12/2012**
Computer Technician
- Maintained 10 workstations.
- Supported Network including Troubleshooting of LAN and WLAN.
- Supported Mac, Windows, and Linux workstations.
- Replaced hardware components and upgraded outdated components on workstations.
- Installed and maintained applications (OS's, MS Office, Anti-Virus software, etc...).
- Managed product advertisement and employee payroll